

Community Resource Directory



Campbell County Department of Social Services
69 Kabler Lane Rustburg, VA 24588
434-332-9585

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Screening Procedures (All assistance will be done by appointment only)

Phone number used for screening and appointments will be (434) 846-8467

Neighbor to Neighbor – AEP

Eligibility

- Applicant must have a termination notice or service has been disconnected.
- Applicants must have an outstanding balance on their AEP bill of at least \$100.
- Total gross household income must be at or below 150% of the Federal Poverty Income Guidelines.
- Applicants must have paid at least \$100 on their AEP account in the 90 days prior to applying for grant (seniors at least \$75) (pledges or grants cannot be counted)
- Eligible clients must apply for all federally funded programs when programs are open.
- Account must be residential, single home or apartment. (no cooking only, commercial, industrial, or apartments with shared utilities).
- Account must be that of an adult who is currently living in the home.
- Client must bring n required documents
 - Social Security cards for everyone in the household
 - All income (last 30 days) documents for everyone that receives income in the household. If missing pay stubs request a copy from employer or if receiving SSI, etc. get a copy from social security office.
 - Copy of cut off notice
 - Copy of pledges received from other assistance programs
 - Itemized list of bills paid in last 30 days
 - Proof of sincere payment

Neighbor to Neighbor – Columbia Gas

Eligibility

Income Guidelines fall at or below 175% FFIG.

- Account must be for residential service of a single home or apartment
- Applicants must have exhausted all other energy assistance programs (including heating assistance through DSS)
- Funds can be used toward security deposits

Guidelines for recipients under the age of 61:

- Must have a termination notice or be living without heat
- Must have paid at least \$50 in the last 90 days
- Must owe a balance of at least \$100 (after required payment of \$50)

Guidelines for recipients over the age of 61:

- No service status requirements; does not need a termination notice or living without heat to apply
- Must have paid at least \$25 in the last 90 days
- Must owe a balance of at least \$50 (after required payment of \$25)

Client must bring in required documents

- Social Security cards for everyone in the household

- All income (last 30 days) documents for everyone that receives income in the household. If missing pay stubs request a copy from employer or if receiving SSI, etc. get a copy from social security office
- Copy of cut off notice
- Copy of pledges received from other assistance programs
- Itemized list of bills paid in last 30 days
- Proof of sincere payment

Energy Share – Dominion Power/Southside Coop. (Appomattox & Campbell County)

Eligibility

- Applicants must have a disconnect notice or be in danger of losing their primary heat source. Applicants age 60 or older do not have to have a disconnection notice.
- Applicant must live within the company's service area.
- Applicant must have exhausted all other state and federal resources.
- Applicant must be income eligible.
- Head of household may be unemployed; or
- Applicant is experiencing a personal/family crisis
- Client must bring required documents
 - All income (last 30 days) documents. If missing pay stubs request a copy from employer or if receiving SSI, etc. get a copy from social security office
 - Copy of cut off notice (seniors can bring in current bill if not in termination status)
 - Copy of pledges received from other assistance programs
 - Itemized list of bills paid in last 30 days
 - Proof of sincere payment

RESOURCE LIST

SALVATION ARMY

Applications taken Monday - Friday
9 am – 1 pm (*Must be in office by 12:30 am*)
2 pm – 4 pm (*Must be in office by 3:30*)

2301 Park Ave.
Lynchburg, VA 24501 **434-846-3525**

INTERFAITH OUTREACH

Applications taken Monday - Friday
9 am – 12 pm

701 Clay Street
Lynchburg, VA 24504 **434-846-6098**

LYNCHBURG COMMUNITY ACTION GROUP (LYN-CAG)

Applications taken Monday - Friday
9 am – 12 pm
Lyn-Cag provides food assistance Mon-Fri 9-4:00

926 Commerce Street
Lynchburg, VA 24501 **434-846-2778**

PIEDMONT COMMUNITY IMPACT

Applications taken Tuesday – Friday
10 am – 2:00 pm
(Located at the old Gladys Elementary School)

1802 Long Island Road
Gladys, VA 24554 **434-283-7531**

DAWN

Applications taken Monday – Thursday
10 am – 12 pm
*Serves: Altavista, Lynch Station, Brookneal, Evington, Naruna, Gladys, and sections of Rustburg
(Excludes Evington w/AEP bills and Brookneal west of 501 and 40)*

1280 C Main Street
Altavista, VA 24517 **434-369-7937**

BEAM

Applications taken Tuesday & Saturday
Tue: 2 pm to 4 pm & Sat: 10 am to 12 pm
(Must live within 5 mile radius of Brookneal)

Brookneal Community Building
434-376-6686

You will need to visit these agencies to apply for emergency assistance. Take with you proof of all income from any source for each member of your household and receipts for how it was spent. Take proof of monthly rent or mortgage, utility bills, medical expenses, etc., as well as any current cut-off or eviction notices you may have.

***** It may be helpful to contact your own church or area churches for assistance. *****

CITIZENS ENERGY

Emergency Energy Assistance
More information on page 2.

877-563-4645 (*January through March*)

PRESCRIPTION ASSISTANCE PROGRAM

Applications taken Monday - Friday
9 am – 12 pm

Free Clinic of Central Virginia:
1016 Main St.
Lynchburg, VA 24504 **434-947-5137**

You do not have to be a patient at the Free Clinic. Your own doctor can give you a prescription to be filled.

HELPING HANDS CLOTHING CLOSET

Provides free clothing to anyone in need
434-239-2102

Bethlehem Lutheran Church
7336 Timberlake Road
Lynchburg VA 24501

BOMAR COMMUNITY SERVICES

Assists youth who age out of foster care
www.bomarcommunityservices.com

Employment Resources List

Adult Education/GED Classes (Campbell Co. Technical Center) 194 Dennis Riddle Dr. Rustburg, VA 24588	(434)821-6213
Blue Ridge Independent Living Center 1502 B Williamson Road, NE Roanoke, VA 24012-5100 <i>Work incentives and planning assistance (WIPA) program</i>	(540)342-1231
Department of Rehabilitative Services (DRS) Vocational Rehabilitation 2250 Murrell Rd., Ste. F Lynchburg, VA 24501 www.vadrs.org <i>Employment services for individuals with disabilities</i>	(434)947-6721
Region 2000 Career Center 2323 Memorial Ave., Ste. 25 Lynchburg, VA 24501 www.region2000.org/wib/center_overview.php <i>Employment, education, and training services</i>	(434)455-5940
Reading Tutors Literacy Volunteers of Campbell County Public Library www.campbellcountylibraries.org/literacy.html <i>Free, confidential instruction in reading, math, GED preparation, and English language</i>	(434)332-9561 (434)283-9561 (434)592-9561
Virginia Cares (through Lyn-Cag) 926 Commerce St. Lynchburg, VA 24504 www.lyncag.org <i>Post-release services such as food, clothing, housing, employment and transportation, for those who have been incarcerated or have criminal charges</i>	(434)455-1601
Virginia Employment Commission (VEC) 3125 Odd Fellows Rd. Lynchburg, VA 24501 www.vec.virginia.gov <i>Job seeker services, Unemployment benefits, Veteran services</i>	(434)947-6671
Youthworks Operated through Goodwill Industries Provides case management, job readiness, and life skills training for youth ages 14-21 www.goodwillvalleys.com	(434)455-5940

Temporary Employment Agencies:

Belcan 3831 Old Forest Rd. Lynchburg, VA 24501	(434)316-0042
Elwood Staffing 1019 Vista Park Dr. Forest, VA 24551	(434)385-8640
Adams and Garth Staffing 2225 Lakeside Dr. #101 Lynchburg, VA 24501	(434)385-5627
Manpower 18013 Forest Road Forest, VA 24551	(434)832-0266
Kelly Services 20347 Timberlake Rd., #A Lynchburg, VA 24502	(434)237-0777
Bright Services 2225 Lakeside Dr., Ste. A2 Lynchburg, VA 24501	(434)316-9001
Preferable People, Inc. 1805 12 th St. Lynchburg, VA 24501	(434)846-5111
Staffmark 2003 Graves Mill Rd., Ste. C Forest, VA 24551	(434)385-0123

**Food Resources in Lynchburg City/Campbell County
Provided by Virginia 2-1-1**

Food Pantries:

Blue Ridge Area Food Bank

501 Twelfth St., Suite B
Lynchburg, VA 24504
www.brafb.org

(434)845-4099
Fax: (434)845-6153
M, T, W, TH, F 8am – 4:30pm

Change Me Ministries & Fellowship

1824 Park Avenue
Lynchburg, VA 24501
Intake contact: Patricia Braxton

(434)528-4502
(434)401-2636
M, T, W, TH, F 9am – 5pm
cmeministries@msn.com

Fairview United Methodist

3041 Campbell Avenue
Lynchburg, VA 24501

(434)845-4024
Wed & Thursday
12 -2 pm

Fellowship Church of Christ

1816 Bedford Avenue
Lynchburg, VA 24504

(434)528-3924
Saturdays
11 am – 1 pm

First Assembly of God

3135 Fort Avenue
Lynchburg, VA 24501

(434)847-3663
1st & 3rd Mondays 9-12
2nd & 4th Mondays 5:30 – 8

First Baptist Church

P. O. Box 392
Altavista, VA 24517

(434)369-7175
3rd Saturday monthly

First Church of Jesus

219 Jackson Street
Lynchburg, VA 24504

(434)846-5373

Grace Community Church

911 Grace Avenue
Altavista, VA 24517

(434)369-6344
3rd Sunday monthly
1:30 – 3:00 pm

Hyland Heights Baptist Church

11452 Wards Road
Rustburg, VA 24588

(434)821-6906
Fax: (434)821-6907
2nd Thursdays, 9-12 & 1-3
Wednesdays 6 – 7:30pm

Lynchburg Church of Nazarene

1737 Wards Ferry Road
Lynchburg, VA 24502

(434)239-4943
Wednesdays
By appointment

Piedmont Partner Pantry

215 School Road

A – H pick up on Monday 5:00– 6:00 pm
I – P pick up on Wednesday 5:00–6:00

Gladys, VA 24554

Q – Z pick up on Friday 5:00 – 6:00 pm

Seven Hills Church of Christ Food Pantry

810 Old Graves Mill Road
Lynchburg, VA 24502

(434)237-3666

By appointment

Shekijah Prep Assembly

104 Fleetwood Drive
Lynchburg, VA 24501

(434)237-7721

Monday – Friday
9 am – 5 pm

Smyrna Seventh Day Adventist

911 Taylor Street
Lynchburg, VA 24504

(434)846-0033

By appointment

Tree of Life Ministries

2027 12th Street
Lynchburg, VA 24501

(434)485-8214

Thursday
11 am (limited times)

Keystone Community Only:

Keystone Baptist Church Food Pantry

212 Fleetwood Drive
Lynchburg, VA 24501

(434)239-4197

Fax (434)239-4127

M, T, Th 9am – 2 pm

Altavista/Hurt Area Only:

DAWN

1280 C Main Street
Altavista, VA 24517

(434)369-7937

Mon – Thurs 10 am – 12 pm

A volunteer emergency service agency that provides emergency services to needy persons within the Altavista/Hurt area and is sponsored by the Altavista Area Ministerial Association.

Emergency Food:

Court Street Baptist Church

6th and Court Streets
Lynchburg, VA 24505

(434)847-8209

Mon., Wed. and Fri.
10 – 3 pm

Deliverance

2210 14th Street
Lynchburg, VA 24501

(434)847-7691

Monday – Sunday
as needed

Fairview Christian Church

2701 Campbell Avenue
Lynchburg, VA 24501
www.fairviewchristian.org

(434)845-6031

Monday – Friday
9 am – 1 pm
Once every 60 days/up to 6x/year

First Baptist Church, South Lynchburg

2500 Tazwell Avenue
Lynchburg, VA 24501

(434)846-4064

As needed

Interfaith Outreach Association

701 Clay Street

(434)846-6098

Fax (434)846-1040

Lynchburg, VA 24504
www.interfaithoutreach.org

Emergency food, need referral from DSS or other agency

Jericho Outreach Ministries, Inc.

606 5th Street
Lynchburg, VA 24504

Emergency food assistance only.

email to: ioa@ntelos.net

Monday – Friday 9am – 12pm

(434)845-0834

(434)846-1072

Fax (434)821-6907

Langhorne Chapel Community Church

15777 Leesville Road
Evington, VA 24550

(434)525-3367

Lynchburg Community Action Group (Lyn-Cag)

926 Commerce Street
Lynchburg, VA 24504

www.lyncag.org

Provides emergency food to needy clients. 1 food box every 6 months. Written application.

(434)846-2778

Fax (434)846-2759

Monday – Friday 9am – 4pm

Project Manna

Piedmont Community Impact Org.

1802 Long Island Road
Gladys, VA 24554

(434)283-7531

Fax (434) 283-7532

4th T, W, Th 10am – 1pm

4th Sat 9:30 am – 10:30 am

Rivermont Area Emergency Food Pantry

1000 Langhorne Road
Lynchburg, VA 24503

(434)384-8441

Monday – Friday

1:30 pm – 6 pm

Food pantries providing home delivery:

Believers Fellowship

727 Old Graves Mill Road
Lynchburg, VA 24502

www.bfellowship.com

Provides food pantry and city mission. Will deliver food to client. Ask for Jeff or leave a message.

(434)239-8347

Fax (434)237-1643

T, W, Th 9am – 5pm

Candlelight Outreach Church

243 Jackson Lane
Concord, VA 24538

Food pantry that delivers to shut-ins/disabled/elderly, assesses client needs and assists with applications for qualified programs. Can get food once a month.

(434)993-3677

(434)238-2638

M – Th 9am – 3pm

Daily Hot Meals:

Lynchburg Daily Bread

721 Clay Street
Lynchburg, VA 24504

www.lynchburgdailybread.com

Soup kitchen providing hot lunches every day.

(434)845-5703

Fax (434)845-5411

Mon-Sun; Sat & Sun 9am – 3pm

email: thedailybread@aol.com

Salvation Army

2215 Park Avenue
Lynchburg, VA 24501

(434)845-5939

Fax (434)846-1549

www.uss.salvationarmy.org

Breakfast and Supper meals served daily

Kids Café

(434)845-0433

1512 Florida Avenue

Lynchburg, VA 24501

Provides meals to kids in an environment that is safe, accessible and convenient. Provides a local grassroots approach to alleviate childhood hunger. At the present time, providing dinner only.

Temporary Housing Resources

LYNCHBURG:

<p>Salvation Army: (Women and Men Only) 2211 Park Ave. Lynchburg, VA 8:30 pm check in Phone: 434-846-3182</p> <p>Frannie's House: Serves women and children in the areas of Campbell Co., Pittsylvania Co., and Danville Phone: 434-369-9176</p>	<p>Hope House: (Women and Children – Transitional Living) Phone: 434-528-3271</p> <p>Hands-Up Lodge: (30 day facility for families and adults. Provides emergency shelter. Male children 12 and under. Picture ID and SS#) 602 5th Street, Lynchburg, VA 24504 Phone: 434-846-8715 after hours Phone: 434-846-2778 thru LynCag 8:30 am to 5:00 pm</p>
<p>YWCA: (Women Only) Emergency Shelter and other programs for victims of domestic abuse. Family Violence Prevention Program Phone: 434-528-1041</p> <p>YWCA Transitional Housing: (Women Only) Phone: 434-847-7751</p>	<p>New Land Samaritan Inn The Gateway: (Transitional living for Men) 12th and Church Streets, Lynchburg, VA Phone: 434-846-3311</p> <p>Miriam's House: (Transitional living for women and their children. Requires a referral from Social Services or a Church. Women and children – male children 10 and under.) Phone: 434-847-1101</p>
<p>Domestic Violence Shelter: (Women and children – no age limit) Phone: 434-528-1041</p>	<p>Amherst Domestic Violence: (Women and children) Phone: 434-946-0300</p>

BEDFORD:

<p>Domestic Violence Shelter: Women and children – no age limit Phone: 540-587-0995</p>

ROANOKE:

YWCA: (Rooms for rent \$150-190. Women, children, and mother's to be. \$240 apartments.) Phone: 540-345-9922	Trust: (Individuals and families) Phone: 540-344-8060
Interfaith Hospitality Network: (Families, women, and children with no single individual) Phone: 540-343-9982	Roanoke Rescue Mission: (Adults only – women and men) Phone: 540-777-7661
Salvation Army Red Shield Lodge: (Men only) Phone: 540-342-7398	Domestic Violence Salvation Turning Point: (Women and children) Phone: 540-345-0400
Transitional Living Center: (Anyone) Phone: 540-345-7537	

ROCKY MOUNT:

Franklin County Resource Center: (Women and children w/ boys under age 17) Phone: 540-483-5088
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MARTINSVILLE:

Citizen Against Family Violence: (Women and children w/ boys under 18) Phone: 276-632-8701
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LOW INCOME APARTMENTS

1. Apartments available through Lynchburg Redevelopment and Housing Authority:

Applications taken every Wednesday

Apply at: PO Box 1298
 Lynchburg, VA 24505
 (11th and Court St., Lynchburg)
(434) 485-7200

<p>(a) Birchwood Apartments Birchwood Drive One, two, three, four and five bedroom apartments. Water and utilities included in rent. Eligibility: RESIDENTS OF LYNCHBURG ONLY; Income limits; All ages. Waiting list: 6-9 months</p>	<p>(b) Brookside Apartments 89 Belle Terre Drive One, two, three and four bedroom apartments. Eligibility: RESIDENTS OF LYNCHBURG ONLY; Income limits; All ages. Waiting List: 6-9 months</p>
<p>(c) Dearington Apartments 311 Chambers Street One, two, three and four bedroom apartments. Eligibility: RESIDENTS OF LYNCHBURG ONLY; Income limits; All ages. Waiting List: 6-9 months</p>	<p>(d) Landview Apartments 2229 Yorktown Drive One, two, three and four bedroom apartments. Eligibility: RESIDENTS OF LYNCHBURG ONLY; Income limits; All ages. Waiting List: 6-9 months</p>

2. Apartments available through Lynchburg Covenant Fellowship:

Apply at: PO Box 6016
 Lynchburg, VA 24505
 (412 Madison St., Lynchburg)
(434) 847-9059

<p>(a) Lynchburg High Apartments 1301 Park Avenue, Lynchburg, VA 24501 70 units: One, two and three bedroom apartments. Eligibility: All ages; Based on standards of Section 8; Income limits; Federal preferences. Waiting List: Varied</p>	<p>(b) Frank Roane Apartments 900 Federal Street, Lynchburg, VA 24504 26 units: One and two bedroom apartments. Eligibility: No age limitation (target population: senior citizens); income limits. Waiting List: Varied</p>
<p>(c) Shalom Apartments 702-716 Federal Street, Lynchburg, VA 24504 One, two and three bedroom apartments for low and moderate income. Eligibility: All ages; Income limits. Waiting List: Varied</p>	

3. The Arlington Apartments

700 Court Street
Lynchburg, VA 24504

(434) 847-6446

21 Units: One and two bedroom apartments

Water is included in rent

Eligibility: All ages

Waiting List: Varied

4. Burton Creek Apartments

679 Leesville Road
Lynchburg, VA 24501

(434) 237-0190

Two and three bedroom apartments

Eligibility: Open to anyone: multifamily and handicapped

Water, trash and sewer included in rent

Rent calculated on 30% of annual income

Waiting List: Varied

5. College Hill Apartments

810 Harrison Street
Lynchburg, VA 24504

(434) 528-8534

Two, three and four bedroom townhouses; (5) 2 bedroom handicapped units

Eligibility: Open to anyone; Income limits determined by HUD

Rent includes water and is calculated at 30% of annual income

Waiting List: Varied

6. James Crossing Apartments

808 Greenfield Drive, Apt. 29
Lynchburg, VA 24501

(434)845-8874

Applications: Mon – Fri 9am – 5pm, \$25.00 application fee (money order), picture ID required, social security card, and birth records for all dependents in household.

288 units: one, two and three bedroom units

Income limits set by HUD

Rent is based on 30% of annual income and includes water and trash pickup

Eligibility: Open to anyone, over 18 years of age; applicants are subject to credit and criminal checks

Waiting List: Varied

7. Hillcrest Apartments

3000 Birchwood Drive
Lynchburg, VA 24501

(434) 528-0373

103 units: one and two bedroom apartments, handicapped assessable

Eligibility: 62 and over, unless handicapped
Rent is based on 30% of annual income
Waiting List: 2-3 months

8. Jefferson House Apartments

1818 Langhorne Square
Lynchburg, VA 24501

(434) 846-1800

101 single bedroom units
Eligibility: 55 or over, unless mobility impaired. Income limits
Rent includes all utilities except phone and cable
Waiting List: Varied (2 years for handicapped)

9. Meadowbrook Apartments

1201 Long Meadow Drive
Box 4192
Lynchburg, VA 24502

(434) 237-5162

150 units: Efficiencies, one and two bedroom apartments
Eligibility: 6 or over; Income limits; Handicapped, Disabled
Rent is 30% of annual income
Waiting List: Varied

10. The Meadows

2315-100 Yorktowne Ave.
Lynchburg, VA 24501

(434) 845-6666

66 units: one, two, three and four bedroom apartments
Rent is based on income and includes water and trash
Eligibility: Any adult
Waiting List: Varied

11. McGurk House

2425 Tate Springs Road
Lynchburg, VA 24501

(434) 846-2425

89 units: 23 efficiencies; (65) 1 bedroom (5 are handicapped)
Rent includes all utilities except electricity
Eligibility: 62 and over, Under 62 if impaired mobility, Income limits (\$18,750)
Waiting List: 6-12 months

12. Millwoods Apartments

6224 Old Mill Road
PO Box 4458
Lynchburg, VA 24502

(434) 239-6888

128 units: One, two and three bedroom apartments
All utilities except electricity are included in rent
Eligibility: Low income families, Handicapped, or Elderly

Rent based on 30% of annual income
Waiting List: Varied

13. The Virginia Building, Virginian Apartments

718 Church Street
Lynchburg, VA

(434) 847-6446

100 units: one bedroom apartments and efficiencies

Rent based on 30% of annual income. Water is included in rent

Eligibility: No age limitation (target population: senior citizens); Handicapped, Disabled

Waiting List: Varied

14. Pine Crest Apartments

Pine Crest Avenue
Bedford, VA 24523

(540) 586-3742

64 units: one and two bedroom units (includes stove and refrigerator)

Water and sewage included in rent

Eligibility: Any adult, 52 units are based on income

Waiting List: Varied

15. Raintree Village and Raintree East

720 Blue Ridge Avenue
PO Box 946
Bedford, VA 24523

(540) 586-5650

120 units at Raintree Village; 79 units at Raintree East

Eligibility: Raintree Village: Anyone can apply, Income Limits

Raintree East: 62 and over, Handicapped, Disabled

Waiting List: Varied

16. Jericho Outreach Ministries, Inc.

605 5th Street
Lynchburg, VA 24504

(434) 845-0834

Safe, affordable housing

Rent includes water, heat and electric

Eligibility: No age limitation

FREE CLINIC
OF CENTRAL VIRGINIA, INC.
1016 Main Street * PO Box 38 * Lynchburg, VA 24505
Phone: 434-847-5866 * Fax: 434-528-2529

REFERRAL INFORMATION

The Free Clinic provides Medical, Dental, and Pharmacy services to those patients who are eligible. Health education classes are open to anyone in the community.

MEDICAL CLINIC:

EVENINGS: Tuesday, Thursday sign in from 4:30 pm – 5:45 pm WALK IN
DAYS: Monday, Wednesday, and Friday BY APPOINTMENT ONLY

DENTAL CLINIC:

Tuesday, Thursday sign in from 4:30 pm – 5:45 pm BY APPOINTMENT ONLY
Wednesday, Friday daytime BY APPOINTMENT ONLY

PHARMACY HOURS: The pharmacy is open during medical clinics to fill prescriptions for patients being seen at that time. Refills are normally filled within seven days of a placed order. Meds Help office is open for walk-in visits on Monday – Thursday mornings between 9-12 noon.

HEALTH EDUCATION CLASSES: Call clinic for current schedule.

ELIGIBILITY SCREENING HOURS: Tuesday, Thursday 10-12, 5:30 pm BY APPOINTMENT ONLY

ELIGIBILITY CRITERIA: ALL PATIENTS MUST BE PRE-SCREENED

Household Income: less than/equal to 200% of the Federal Poverty Guidelines

Insurance: May **NOT** have insurance (including Medicaid and Medicare) for the service being sought. A patient with Medicaid/Medicare can **ONLY** obtain dental services.

Documentation: Driver's License or stated-issued picture ID. Proof of all income, including but not limited to: check stubs or W-2; letter of determination from Social Security Administration/Department of Social Services stating all benefits received; pension verification, unemployment verification, etc.

Shelter Residents: All residents of shelters (without access to other care) are eligible. Please bring letter from shelter to show residence.

SCHOOL AND SPORTS PHYSICALS: Appointment for physicals are made during regular clinic.

WE CANNOT PROVIDE:

1. Documentation of inability to work unless the patient has received ongoing primary care here
2. Prescriptions for Medicare patients (EXCEPT those already in our system)
3. Examinations for General Relief
4. Obstetrics and routine family planning are NOT provided as they are available at the Public Health Department
5. Mental health services and medications
6. Medications not our pharmacy formulary

FOR FURTHER INFORMATION CALL: 434-847-5866

JOHNSON HEALTH CENTER

Serving Central Virginia
Monday through Friday
7:30 a.m. to 5:00 p.m.
Saturday 7:30 a.m. to 1:00 p.m.
320 Federal Street
Lynchburg, VA 24504-2306
(434) 947-5967
Fax: (434) 947-5971
Appointments Available
Walk-Ins Welcomed

Johnson Health Center provided quality affordable health care to people of all ages in central Virginia.

The center is a safety net for people who face financial, social, cultural and language barriers to obtaining health care. Many people who are unemployed, have inadequate living conditions or lack health insurance are at high risk for serious and costly illnesses such as asthma, tuberculosis, diabetes, stroke and heart disease.

Johnson Health Center offers family centered primary, wellness and early prevention health care programs to fight these illnesses and promotes personal responsibility for good health.

Payment Plans

To insure that income or lack of insurance is not a barrier to care, patients who are not covered by public or private insurance are charged on a sliding-fee schedule according to income. Patients also may be eligible for our reduced-rate program or participate in our payment plan based on financial need.

Revenues of Johnson Health Center are multi-supported in part by federal grants from the U.S. Department of Health & Human Services (HRSA), Medicaid and Medicare payments, private insurance, patient fees, Centra Foundation, VA Health Care Foundation and private donations.

Complete Medical Services

Adult Care	Immunizations & Pediatric Care	Prostate Cancer Screening
Annual Flu Shots	Laboratory & EKG Services on Site	Reduced Rate Program
Cancer Screening	Minor Surgical Procedures	Sports Physicals
Child Health Care & Immunizations	Minor Trauma	Transportation
Chronic Illness	Pap Smears & Family Planning	Urgent Care
Diabetes Care	Patient Education	Vision & Health Screenings
Family Planning	Pre-employment Physicals	Weight Loss & Diet Counseling
Geriatric Care for Elderly Patients	Pregnancy Test	Well Children Checks
	Prescription Assistance	Well Women Checks

Medical Staff on Call 24 Hours A Day

To Register as a Patient:

- Call ahead to make an appointment, however, we do welcome new patients on a walk-in basis.
- Arrive at least 20 minutes early for your first appointment to allow time for registration.
- Bring Social Security card and any type of health insurance cards you have.
- Bring proof of income such as pay check stub, VA check, Social Security check, or federal tax form.

Guidelines for Payment:

- Payment is due at time of each visit unless previous arrangements have been made.
- We file all insurance claims including private insurance, Medicaid, and Medicare.
- We offer reduced fees for patients who qualify based on income and family size. Ask the Patient Assistant Specialist for more information.

Johnson Health Center
Member of Virginia Primary Care Association
Supported in part by grants from:
U.S. Department of Health & Human Services,
Bureau of Primary Health Care,
Centra Health and Centra Health Foundation, Lynchburg, VA,
VA Health Care Foundation, Richmond, VA

Campbell County Health Department
Admissions Clinics and Services
Office Hours: 8:15 am – 4:15 pm Monday – Friday
116 Kabler Lane
Rustburg, VA 24588
Phone: (434) 592-9550
(434) 332-9550

Family Planning – Call for an appointment

- Birth control methods are provided as part of yearly exams. Visit also includes pap test, breast exam, screening for STDs, health education and counseling; free condoms are available upon request
- For male and female teens and women of childbearing age

HIV/AIDS Testing – Walk-in

- Tuesday 1:30 pm – 3:00 pm, Wednesday 1:30 pm – 3:30pm, Friday 9:00 am – 10:30am
- Confidential testing and counseling for HIV and AIDS

Immunization – Walk-in

- Wednesday 1:30 pm – 3:30 pm

Pregnancy Test – Walk-in

- Wednesday 1:30 pm – 3:30 pm, Friday 9:00 am – 10:30 am
- Pregnancy tests, counseling and referrals

STD Testing and Treatment – Walk-in

- Tuesday 1:30 pm – 3:00 pm
- Confidential counseling, diagnosis and treatment for sexually transmitted diseases (STDs)

TB Screening – Walk-in

- Wednesday 1:30 pm – 3:30 pm
- Screenings and skin tests to detect possible exposure to tuberculosis for children, teens and adults

Well Child Clinic – Walk-in

- Wednesday morning
- Physical and developmental assessment at regular intervals
- Health educations for parents and school required immunizations

WIC Nutrition and Supplemental Food Program – Call for an appointment

- Support for the health of pregnant, postpartum and breastfeeding women, infants, and children (under 5 years old)
- Provides screening and referrals to other health, welfare, and service agencies; nutrition education, breastfeeding promotion and support, supplemental nutritious foods
- No clinics on 1st and 2nd Mondays and 3rd and 4th Wednesdays
- Thursday: Check pick-up day, no screenings

Lions Club Sight Services – Walk-in to Campbell County Residents ONLY

- Friday 9:00 am – 10:30 am

- Vision Screenings to determine eligibility for assistance from the Lions Club Sight Services program for glasses/eye exams

PRESCRIPTION ASSISTANCE RESOURCE LIST

Lynchburg Community Action Group (Lyn-Cag)	(434) 846-2778
Lynchburg Area Center for Independent Living (LACIL)	(434) 528-4971
MEDS Help at Free Clinic	(434) 947-5137
Johnson Health Center	(434) 947-5967
Central Virginia Area Agency on Aging	(434) 385-9070
(must be 60 years of age or older)	
DAWN	(434) 369-7937
(Altavista/Lynch Station area residents only)	
Bureau of Prescription Help.....	(888) 812-5152
The Partnership for Prescription Assistance.....	1-888-477-2669
The Co-Pay Relief Program.....	1-866-512-3861
The Together Rx Access Card.....	1-800-444-4106
NaCO Prescription Drug Card.....	1-877-321-2652
(Prescription Discount Program, www.naxorx.org)	

MedsHelp @ the Free Clinic Of Central Virginia

Lynchburg Office

1016 Main Street
Lynchburg, VA 24504
(434) 947-5137

Bedford Satellite Office

104 Center Street/PO Box 357
Bedford, VA 24523
(540) 586-3711

MedsHelp helps low-income area residents get their prescription medications. We help those who cannot afford to purchase their medications and **WHO DO NOT HAVE PRESCRIPTION COVERAGE** by applying to the pharmaceutical companies' Patient Assistance Programs. It takes approximately 4-8 weeks to get your medicine through this program.

HOURS OF OPERATION

The Bedford Satellite office is open on Monday from 4:30 – 6:30 pm and Wednesday from 8:30 – 10:30 am. The Lynchburg office is open Monday through Thursday from 9:00 – 5:00. Screenings are done from 9 – 12:00 ONLY. No appointment is necessary.

WHAT YOU NEED TO DO

BRING THE FOLLOWING ITEMS WITH YOU TO YOUR INTERVIEW. WE CANNOT BEGIN APPLYING FOR ASSISTANCE IN YOUR BEHALF WITHOUT ALL OF THE FOLLOWING:

- **PICTURE IDENTIFICATION**, such as your driver's license, if you do not have a picture ID bring your Social Security Card or Birth Certificate.
- **PROOF OF ENTIRE HOUSEHOLD INCOME.** (This is everyone that lives in the same home as you.)
 - Copy of most recently filed Tax Forms
 - Salary/wage stubs for the last 30 days
 - Child support or alimony agreements
 - Food stamp letter
 - Disability letter from Social Security
 - Any other sources of income
- **BRING ALL MEDICATION BOTTLES. NO EXCEPTIONS!** We will not be able to process the application if you do not bring the medication bottles. This is to ensure patient safety.
- **ANNUAL FEE IS \$50.00.** CASH OR MONEY ORDER ONLY can pay this fee. NO CHECKS ACCEPTED. Payment can be divided into 2 payments if necessary

Finding Affordable Health Care In Virginia

“I’m not eligible for Medicare, Medicaid, or FAMIS, but I still need help. What now?”

Families and individuals who are not eligible for Medicaid, Medicare or FAMIS often are eligible for free or reduced-cost health care and prescription drug assistance offered in their own communities. The organizations listed in the brochure can provide help with access to medical care and prescription drug services, even if you do not qualify for Medicaid, Medicare or FAMIS.

The Virginia Cares Uninsured Program can assist you if you’re uninsured and have been diagnosed with chronic, debilitating, or life-threatening disease. www.pafcares.org Phone toll-free: 1-800-532-5274

The Virginia Bureau of Insurance offers information about health insurance plans offered in Virginia and help with resolving insurance-related problems. Phone: 1-800-552-7945
www.scc.virginia.gov/division/boi/webpages/boiconsumer.htm

The Partnership for Prescription Assistance can help you, if you lack prescription coverage, to get the medicines you need through the public or private program that’s right for you. www.pparx.org Phone: 1-888-477-2669

The Co-Pay Relief Program provides you with direct prescription co-payment assistance, if you are an insured U.S. citizen and financially and medically qualify, including Medicare Part D beneficiaries who require assistance with their prescription drug co-payments. www.copays.org Phone: 1-866-512-3861

The Together Rx Access Card can provide you with savings on prescriptions, if you do not have prescription drug insurance. www.togetherrxaccess.com Phone: 1-800-444-4106

Virginia Drug Card Program gives you and your family access to a free Prescription Drug Card program and savings of up to 75% at more than 50,000 national and regional pharmacies.
www.virginiadrugcard.com

The Access Project website provides information about HIV-related services funded under the Ryan White CARE Act, including the AIDS Drugs Assistance Program. The Care Consortia are responsible for the planning, development and delivery of HIV related services.
www.atdn.org/access/states/va/care.html Phone: 1-800-734-7104

The Virginia Department of Health will provide you with information about child and adolescent health services, dental health, WIC and community nutrition services, and women and children’s health services. www.vahealth.org Phone: 804-864-7001

The Virginia Department for the Aging works with local Area Agencies on Aging to help older Virginians, their families and loved ones find medical care and prescription drug assistance services.
www.vda.virginia.gov Phone: 1-800-552-3402

The Virginia Department of Rehabilitative Services can provide you with a wide range of programs if you are disabled and need employment services. www.vadrs.org Phone: 1-800-552-5019

Virginia Easy Access provides information for seniors and adults with disabilities and the providers that support them. www.easyaccess.virginia.gov Phone: 1-800-552-3402

Virginia Community Health Care Centers care for you, even if you have no health insurance. You pay what you can afford, based on income. Health centers are located in most cities and many rural areas and provide: www.findahealthcenter.hrsa.gov

- Check-ups when you're well
- Treatment when you're sick
- Complete care when you're pregnant
- Immunizations and well-child care
- Dental care and prescription drugs

Free Clinics are located throughout Virginia. To find a free clinic near you: www.vafreeclinics.org/find-a-free-clinic.asp Phone: 804-340-3434

The Patient Advocate Foundation can help you negotiate funding and/or insurance coverage to obtain medical services, free or reduced-cost medication, nutrition, housing, utilities, and transportation and lodging if you must travel for treatment. www.patientadvocate.org Phone: 1-800-532-5274

Major Medical Centers often offer reduced cost medical and dental care to those who qualify:

- VCU Health Services www.vcuhealth.org Phone: 804-828-9000
- VCU School of Dentistry www.dentistry.vcu.edu/patients Phone: 804-828-5790
- UVA Health Services www.healthsystem.virginia.edu Phone: 1-800-251-3627
- EVMS Health Services www.evms.edu/services Phone: 757-446-5600

2-1-1 Virginia provides information about free and reduced cost health care providers in your community. www.211virginia.org Phone: 2-1-1

Condition-Specific Nonprofit Organizations and Foundations often help with finding affordable assistance. Some examples are:

- The Arthritis Foundation www.arthritis.org Phone: 1-800-283-7800
- The American Cancer Society www.cancer.org Phone: 1-800-227-2345

Advance Directives: www.agingwithdignity.org/5wishes.html - source for Five Wishes Living Will

Alzheimer's disease: www.alz.org – large amount of helpful information from Alzheimer's Association

Food and Drug Administration: www.fda.gov-information regarding food and drug safety

University of Virginia Health System

1215 Lee Street
Charlottesville, VA 22908
www.uvahealth.com

Make an Appointment:

Request a primary care appointment online or Call toll-free: 800-251-3627

-When you call, you'll reach a staff member of the UVA Health System who can quickly match your needs with the right doctor or service.

To better assist you our representative will ask you a few questions:

Where you live?

The doctor or department you're looking for?

The reason for your call?

Whether or not you have insurance?

With this information, the representative will then connect you to someone who will schedule your appointment at a location convenient to you.

UVA provides a team approach to patient care to ensure timely access to appointments and ongoing care.

We know you have a choice with health care providers.

Are you eligible for financial assistance?

If you lack financial resources, you may be eligible for financial assistance. To inquire about our program, call (866)320-9659. A completed application is required, including documentation of all assets. Below are the current eligibility criteria for a household of up to five members.

Number in Household (Including Self)	Gross Annual Household Income	Assets (such as bank or retirement accounts)
1	Less than \$21,781	And less than \$2,000
2	Less than \$29,421	And less than \$3,000
3	Less than \$37,061	And less than \$3,100
4	Less than \$44,701	And less than \$3,200
5	Less than \$52,341	And less than \$3,300

Disability Resources:

Lynchburg Area Center for Independent Living (LACIL)
(434) 528-4971

FREE: Foundation for Rehabilitation Equipment & Endowment
(434) 846-3733

Virginia Department for the Deaf and Hard of Hearing (VDDHH)
(800) 552-7917

- Deaf and Hard of Hearing Services Center, Inc. Lynchburg: (434) 528-4991

VA Department of the Blind and Vision Impaired (VDBVI):
(800) 622-2155

- Roanoke Regional Office: (540) 561-7431

Virginia Disabilities Services Helpline:
(888) 568-1000

Disability Rights:

Housing Opportunities Made Equal
(804) 354-0641

Virginia Fair Housing Office
3600 West Broad Street, Room 555
Richmond, VA 23230
(888) 551-3247

Virginia Office for Protection and Advocacy
PO Box 4571
Roanoke, VA 24015
(540) 772-6675

James River Dental Clinic

"Improving Access To Dental Care For All"

Dr. Terrance Schwartz

Dental Director

239 Trojan Lane

Madison Heights, VA 24572

(434) 847-4691

Hours of Operation *This clinic is accessible by the handicapped*

Monday – Friday 8:00 AM – 5:00 PM

(Appointments and Walk-Ins Welcomed Always)

Description of Services

Dental Exams	Extractions
Cleanings	Fluoride Treatments
Sealants	X-rays
Related Dental Services	

To Register as a Patient

- Call ahead to make an appointment, however, we do welcome new patients on a walk-in basis
- Arrive at least 30 minutes early for your first appointment to allow time for registration
- Bring Social Security card and any type of health insurance cards you have
- Bring proof of income such as pay check stub, VA check, Social Security check, or federal tax form

Guidelines for Payment

- Payment is due at the time of each visit unless previous arrangements have been made
- We file all insurance claims including private insurance, Medicaid and Medicare
- We offer reduced fees for patients who qualify based on income and family size. Ask the Patient Assistant Specialist for more information

Smiles for Children Program

- ❖ If your child has Medicaid, FAMIS, or FAMIS Plus dental coverage, dental services will be provided through the **Smiles for Children** Program.
- ❖ Your child will receive the same dental benefits with easier access to the dental care your child needs.
- ❖ You should only use dental providers enrolled in the **Smiles for Children** program.
- ❖ Continue to use your child's Commonwealth of Virginia (blue and white) plastic ID card or MCO member ID card. Bring your child's ID card each time you visit the dentist.
- ❖ There are no costs for dental care services in the **Smiles for Children** program.
- ❖ This change does not affect the way you get health care services for your child.
- ❖ The **Smiles for Children** program will be managed by Doral Dental.
- ❖ Soon, you will receive a **Smiles for Children** member handbook from Doral. The handbook will describe services that are covered. It will also list the **Smiles for Children** dentists.
- ❖ Call **Smiles for Children at 1-888-912-3456** for questions about dental services or for help in finding a dentist.

Helpful Dental Tips:

- ❖ Practice good dental health habits. Brush twice a day and floss once a day.
- ❖ Take your child to the dentist for a check-up every six months.
- ❖ Good dental care starts before your child's first birthday and continues throughout your child's life.
- ❖ Never allow your child to fall asleep with a bottle of milk, formula, fruit juice, or sweetened drinks.
- ❖ Keep your dental appointments.
- ❖ Limit sweets and soda.

These are a list of dentists that work with **Smiles for Children** Dental Program:

<p>Brady & Crist Dentists 8116 Timberlake Rd. Ste 100 Lynchburg, VA 24502 434-239-2651 Ages: 5 to 21 Hours: M- 8am to 5pm T- 8am to 5pm W- 8am to 5pm Th- 8am to 5pm F- 8am to 5pm</p>	<p>Johnson Health Center 320 Federal Street Lynchburg, VA 24504 434-847-4691 All Ages Hours: M- 8am to 5pm T- 8am to 5pm W- 8am to 5pm Th- 8am to 5 pm F- 8am to 5pm</p>	<p>James River Dental Clinic 239 Trojan Road Madison Heights, VA 24572 434-847-4691 All Ages Hours: Call office for hours</p>
<p>Dr. Augustus Petticolas 1342 Park Avenue Lynchburg, VA 24501 434-528-3375 All Ages Hours: Call office for hours</p>	<p>Dr. Christopher L. King 1835 Graves Mill Road Ste. 2 Forest, VA 24551 434-316-9220 All Ages Hours: Call office for hours</p>	<p>Johnson Health Center 239 Trojan Road Madison Heights, VA 24572 434-847-4691 Ages: 0 to 21 Hours: Call office for hours</p>
<p>Jullian Fields, DDS Ltd Altavista Dental 2180 Lynch Mill Road Altavista, VA 24517 434-369-4702 Ages: 3 to 20 Hours: M- 8am to 1pm T- 8am to 6pm W- 8am to 6pm Th- 8am to 6pm F- 8am to 4pm</p>	<p>William L. Drake Jr., DDS 258 Main St/PO Box 610 Brookneal, VA 24528 434-376-2460 Ages: 4 and older Hours: T- 9:30am to 4:30pm W- 8:30am to 4:00pm Th- 9:30 am to 4:30pm F- 8:30am to 4:00pm</p>	<p>Richard Lee Fisher, DDS 215A Main St/Po Box 446 Brookneal, VA 24528 434-376-2238 Ages: 3 to 20 Hours: M- 8:30am to 5:30pm T- 8:30am to 5:30pm Th- 8:30am to 5:30pm F- 8:30am to 5:30pm S- 8:30am to 12pm</p>
<p>Anthony D. Bailey, DDS Inc. 167 W Main Street Bedford, VA 24523 540-586-8106 Ages: 3 and older Hours: M- 7:30am to 6pm T- 7:30am to 6pm W- 7:30am to 7pm Th- 7:30am to 7pm F- 7:30am to 5pm</p>	<p>Bedford County Health Dept. 600 Bedford Avenue Bedford, VA 24523 540-586-7952 Ages: 4 to 20 Hours: M- 8:15am to 5pm T- 8:15am to 5pm W- 8:15am to 5pm Th- 8:15am to 5pm F- 8:15am to 5pm</p>	<p>Charlotte Primary Care 165 Legrande Avenue Charlotte CH, VA 23923 434-542-5560 All Ages Hours: Call office for hours</p>

<p>Robert Covey, DDS 7802 Timberlake Road Lynchburg, VA 24502 434-239-6948 Ages: 0 to 12 Hours: M- 8am to 5pm T- 8am to 5pm W- 8am to 5pm Th- 8am to 5pm F- 8am to 5pm</p>	<p>Michael Jones, DDS 101 Elm Ave. SE Roanoke, VA 24013 540-224-4380 Ages: 0 to 21 Hours: M- 8am to 4:30pm T- 8am to 4:30pm W- 8am to 4:30pm Th- 8am to 4:30pm F- 8am to 4:30pm</p>	<p>Oscar Luna, DDS 1152 E Church Street Martinsville, VA 24112 276-403-5500 Hours: M- 5am to 8pm T- 5pm to 8pm Th- 2pm to 8pm F- 9am to 2pm</p>
<p>Thomas Doyle, DDS 7802 Timberlake Road Lynchburg, VA 24502 434-239-6948 Ages: 0 to 12 Hours: M- 8am to 5pm T- 8am to 5pm W- 8am to 5pm Th- 8am to 5pm F- 8am to 5pm</p>	<p>Gabriel Brown, DDS 1152 E Church Street Martinsville, VA 24112 276-403-5500 Hours: M- 5pm to 8pm T- 5pm to 8pm Th- 2pm to 8pm F- 9am to 2pm</p>	<p>Brian Brumbaugh, DDS 42 Lambert St. Ste 211 Staunton, VA 24401 540-213-2244 Hours: Call office for hours</p>

Mark G. Turner, DDS, PC
58 Ridge Road
Troutville, VA 24175
540-992-3420
Over21dental@yahoo.com

Adult 21 AND OLDER Medicaid Dental Services

EXTRACTIONS, EXAMS AND DIGITAL PANOREXS are available for Virginia Medicaid adults over age 21 in our CLINIC. We are located in Roanoke, VA and we treat **only Adult Medicaid patients over 21 for oral surgery exclusively**. We also see private pay patients that are not Medicaid eligible for a **much reduced fee** for these three aforementioned services. Patients are seen within 2 days of calling and seen for oral surgery treatment within a week of the visit.

Counseling Resources

Mental Health/Substance Abuse

Mental Health America (MHA)	434-847-9055
Horizon Behavioral Health	434-847-8050
Courtland Center for Substance/Alcohol Treatment	434-847-8035
Presbyterian Homes & Family Services and the Family Alliance	434-384-3131
Johnson Health Center	434-947-5967
Centra Health	434-200-4444
Unlimited Horizons Services, LLC	434-426-6083
Wyndhurst Counseling Center	434-237-2655
Parker Counseling & Consulting Services	434-237-0155
Action Family Services	434-610-0921
Janie Mantooh, LCSW	540-586-8146

Family/Adult/Child

Presbyterian Homes & Family Services and the Family Alliance	434-384-3131
Family Preservation Services	434-528-9711
Lutheran Family Services	540-586-3623
Anderson Counseling Services	434-239-2004
Youth Intervention Services	434-528-4515
Creative Family Solutions	434-528-3982
Family Impact, Inc.	434-582-1460
Couples & Kids	434-316-9339
The Phoenix Center	434-237-3026
Kids Haven (Grief Counseling)	434-845-4072
James River Counseling Services	434-237-4652
New Beginnings Mental Health Services	434-851-0571
Comprehensive Family Services	434-239-6057
Madeline Centre Inc.	434-239-0003
Strategic Therapy Associates	434-237-9450
Wishing You Well Counseling Center	434-455-5033
Action Family Services	434-610-0921
Peachtree Counseling	434-239-1928
Rice Counseling & Associates, Inc.	434-316-9006
Centra Health	434-200-4444
Hope for Tomorrow Counseling	434-239-4949
Wyndhurst Counseling Center	434-237-2655
Parker Counseling & Consulting Services	434-237-0155
Janie Mantooh, LCSW	540-586-8146

Campbell County Resource Information Sheet

This listing of agencies and programs is grouped according to the services they provide. It is not all-inclusive, nor does it list all the services provided by and agency. IF FACED WITH EMERGENCY, DIAL 911 OR YOUR LOCAL POLICE DEPARTMENT.

<p>Budget & Credit Counseling American Credit Counselors 1-866-260-5994 Consumer Credit Counseling 434-847-4447 Lynchburg Community Loan Fund 434-846-6964 Ways to Work 434-845-5944 Lynchburg Community Action 434-846-2778</p>	<p>Adult Shelters & Homes for Children who are Victims of Abuse YWCA – Domestic Violence Prevention Center 1-888-528-1041</p> <p>Emergency Shelters Hand-Up Lodge Day: 434-846-2778 Night: 434-846-8715 Salvation Army 434-846-3525 Network House 434-444-4481</p>
<p>Child Protective Services Child Protective Services-DSS 1-800-552-7096 or 434-592-9585</p> <p>Child Support Enforcement Division of Child Support Enforcement 1-800-962-3492</p>	<p>Transitional Shelters Hope House 434-528-3271 Miriam’s House 434-847-1101 New Land Samaritan Inns (The Gateway) 434-846-3311 YWCA Residential Housing 434-847-7751</p>
<p>Commonwealth Attorneys Campbell County 434-592-9520</p> <p>Courts Campbell County Circuit 434-592-9517 Campbell County General District 434-592-9546 Campbell County Juvenile & Domestic Relations 434-592-9555</p>	<p>Low Income Housing Lynchburg Community Action Group 434-846-2778 Lynchburg Covenant Fellowship Inc. 434-847-9059 Lynchburg Redevelopment & Housing 434-845-9011 Lynchburg Neighborhood Development Fund 434-846-6964 USDA Rural Development 434-239-3473 Campbell County Social Services Section 8 434-592-9585</p>
<p>Crisis Line Crisis Line of Central Virginia 434-947-5500 or 1-888-947-9747 Sexual Assault Response Program 434-947-7422 or 1-888-647-7273 Virginia Family Violence & Sexual Assault Hotline 1-800-838-8238</p>	<p>Job Training, Counseling & Placement Counseling Central VA Community College Career Corner 434-832-7607 Lynchburg Community Action Group 434-846-2778 New Land Jobs 434-847-4225</p>

	Old Dominion Job Corps 434-929-4081
Child Care Resources & Referrals Child Care Resource Center 434-384-3131	Unemployment Assistance Virginia Employment Commission 434-947-6671
Child Care Financial Assistance Campbell County Social Services 434-592-9585 Children & Family Recreation Campbell County Parks & Recreation 434-592-9570	Legal Assistance Virginia Lawyer Referral 1-800-552-7977 Virginia Legal Aid Society 434-846-1326 or 1-888-846-8527
Child/Infant Car Seats Virginia Department of Health 1-800-732-8333 Campbell County Health Department 434-592-9550	Medical Assistance Free Clinic of Central Virginia 434-847-5868 Johnson Health Center 434-947-5967 Campbell County Health Department 434-592-9550
Education Campbell County Schools 434-332-3458 Adult Learning Center 434-821-6213 x 8625 Virginia Cooperative Extension 434-332-9538	Prescription Assistance MedsHelp 434-947-5137 Free Clinic of Central Virginia 434-847-5866 Campbell County Health Department 434-592-9550
Education (Special Needs) Beulah Baptist Church 434-239-1776 Central VA Child Development Clinic 434-947-2030 Project Daniel 434-455-2296 Cued Speech Association of Central Virginia 434-455-5877 Special Olympics 1-800-932-4653 Camp CHILD 434-846-4434 Emergency Financial Assistance Lynchburg Community Action Group 434-332-9671 Interfaith Outreach Association 434-846-6098 Salvation Army 434-846-3525 Piedmont Community Impact	Disability Services/Rehabilitation Lynchburg Area Center for Independent Living 434-528-4971 VA Dept. of Rehabilitative Services 434-947-6721 RUSH Lifetime Homes 434-455-2120 ARC of Central Virginia 434-845-4071 Senior Services Central VA Area Agency on Aging 434-385-9070 Campbell County Parks & Recreation 434-592-9570 Generation Solutions 434-455-6500 Meals on Wheels 434-847-0796 Adult Care Center of Central Virginia 434-455-2427 Jericho Outreach Ministries 434-845-0834

434-283-7531 DAWN 434-369-7937	
Health Departments Campbell County 434-592-9550	Assets For Family Success Lynchburg Community Action Group 434-846-2778 USDA-Rural Development 434-239-3473
FAMIS (Family Access To Medical Insurance) FAMIS Toll Free 1-866-873-2647 2-1-1 VIRGINIA- Central Region 434-846-8016 2-1-1 Food and Clothing Change Me Ministries 434-528-4502	Parenting Family Alliance 434-384-3131 Central VA Community Services 434-847-8050 Healthy Families of Central VA 434-845-0889 Lynchburg City Schools Parent Center 434-522-3737 Pride Parent to Parent Lynchburg 434-847-1582
Office of the Magistrate Campbell County 434-592-9563	Social Services(Adult & Child abuse, apply for SNAP, TANF, Medicaid and possible emergency financial assistance) Campbell County 434-592-9585 http://dssiad.dss.state.va.us/EligibilityScreening/
Parenting Skills & Family Support Programs Family Alliance 434-845-5944 Battered Women’s Support Group 434-528-1041 Child & Family Center 434-847-2786 Crisis Line Parents Group 434-947-7422 Mental Health America of Central VA 434-847-9055 Campbell County Counseling Center 434-332-5149	Supervised Visitation Children’s Supervised Visitation Center 434-528-1041 Brenda Dunning Victim Witness Programs See Commonwealth Attorneys Local Government/Tourist Information Altavista Area Chamber of Commerce 434-369-6665
Public Safety/Disaster Relief Blue Ridge React Team 434-929-5212 American Red Cross Lynchburg 434-845-1234 Brookneal Police Department 434-376-2650	Housing Rehabilitation/Weatherization Lynchburg Community Action Group 434-846-2778 Rebuilding Together 434-942-5311 Lynchburg Covenant Fellowship 434-847-9059 Central Virginia Area Agency on Aging 434-385-9070

Economic/Neighborhood Development Neighborhood Development Foundation 434-846-6964 USDA – Rural Development 434-239-3473 Lynchburg Small Business Development 434-582-6100 Economic Development Center 434-455-4492	2-1-1 Virginia is a free, confidential resource for individuals that link people to the most appropriate services to meet their needs. 2-1-1 gathers facts on health and human services and provides this information to individuals, families, agencies and organizations. 434-845-8016 or 2-1-1 www.211virginia.org
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Resources for Elderly Disabled Adults

- **2-1-1 Virginia:** A free information and referral database of health and human services in the Central Virginia Area.
 - <http://www.211virginia.org>
 - Toll-Free Dial 211
- **Campbell County Public Librar(s):** Located in Rustburg, Brookneal, Altavista and Lynchburg (Timberlake location), the public library offers resources for health, aging, academic and career tools, and various informative events for the public.
 - <http://www.campbellcountylibraries.org/>
 - Campbell County Public Library – Rustburg – 434-332-9560
 - Patrick Henry Memorial Library – Brookneal – 434-376-3363
 - Staunton River Memorial Library – Altavista – 434-369-5140
 - Timbrook Library – Timberlake – 434-239-1190
- **Senior Navigator:** A statewide organization that provides aging well, care-giving, community, health, housing and long-term care, legal and financial, and transportation resources. Also provides tools to find help find services in person’s locality.
 - <http://www.seniornavigator.org>
 - 1-866-393-0957
- **Virginia Easy Access:** A website developed for seniors, adults with disabilities, their caregivers and the providers that support them. The database is constantly updated with information about services and supports that are available across the Commonwealth.
 - <http://www.easyaccess.virginia.gov>
- **Virginia Department for the Aging (VDA):** The Virginia Department of Aging assists in advocating for programs and services for older Virginians and their caregivers. VDA assists the state in determining programs for the older population and works with lawmakers to help guide the Commonwealth in preparing for the aging population.
 - <http://www.vda.virginia.gov>
 - 1-800-552-3402
- **Beard Center on Aging, Aging and Caregiving Resource Center:** The Center on Aging through Lynchburg College provides community education and outreach, involving students and faculty, with older individuals of Central VA. Collaborating with Central Virginia Area Agency on Aging (CVAAA), The Beard Center offers an Aging and Caregiving Resource Center for older adults, caregivers, family members, business managers and anyone interested in aging resources.
 - <http://www.lynchburg.edu/beard>
 - 434-544-8456

- **Central Virginia Area Agency on Aging (CVAAA):** Provides services to the age 60 and over population to assist in remaining in their homes as long as possible. Services are provided on an as needed basis to seniors including: Transportation, Nutritious Meals including site and home delivered, Care Coordination, Homemaker, Virginia Insurance Counseling and Assistance Program (VICAP), Ombudsman/Elder Rights Advocacy, Legal Assistance, and Information Assistance.
 - <http://www.cvaaa.com>
 - 434-385-9070

- **Ombudsman:** The Ombudsman protects and represents the rights of persons in Nursing Homes, Assisted Living Facilities and Adult Care Residences or those receiving long-term care services in their home. The Ombudsman also can provide a point of entry whereby complaints made by or on behalf of older persons who are receiving long-term care services can be received, investigated and resolved. The Ombudsman serves as an advocate for residents and those responsible for their care. The program also acts as a resource for information regarding institutional and community based long-term care options, and general issues and concerns affecting the elderly.
 - <http://www.cvaaa.com/Pages/Programs.html>
 - 434-385-9070

- **Adult Abuse Hotline:** Anyone may report suspected abuse, neglect or exploitation of an adult to the Adult Protective Services (APS) toll-free hotline, 24 hours a day. An APS Hotline worker will take the information; reports can be made anonymously.
 - 1-888-832-3858

- **Campbell County/Lynchburg City Recreation Departments:** Recreation Departments offer recreation services through professionally coordinated programs. Available programs vary from cultural arts and seasonal trips, and Senior Centers offer ongoing weekly programs in local communities.
 - <http://www.co.campbell.va.us/depts/rec>
 - 434-332-9570

- **The Retired and Senior Volunteers Program (RSVP):** The Youth and Adult Community Services (YACS) in Campbell County offers a volunteer program for adults age 55 and older to partner with agencies for a range of events. To individuals while volunteering, RSVP provides insurance coverage, mileage and meal reimbursement, recognition events and the opportunity to meet new people.
 - <http://www.co.campbell.va.us/depts/yacs/Pages/rsvp.aspx>
 - 434-332-9572

- **PACE: A Program of All-Inclusive Care for the Elderly:** PACE is a comprehensive program for adults 55 and older who meet the criteria for nursing facility placement, but prefer to stay at home and have an assessment indicating that living at home with the support of the PACE program is a safe alternative. Centra Health is the sole provider of PACE in Central Virginia. PACE is an all inclusive care option that offers socialization at the Centra PACE center while allowing an individual to reside at home. The following zip codes are covered by Central Virginia

PACE: 24501, 24502, 24503, 24504, 24521, 24522, 24536, 24538, 24550, 24551, 24554, 24556, 24572, 24574, 24588, and 24593.

- <http://www.centrahealth.com/pace-program>
- 434-200-6516

- **Adult Care Center:** Adult Day Care Facility providing daytime services for adults who may need supervision and are not able to reside independently full time. The Adult Care Center also services adults who would benefit from socialization and for their caregivers who need relief through support and resources to keep the adult in the home as long as possible.
 - <http://www.adultcarecenter.org>
 - 434-847-8111

- **Department of Veterans Affairs:** Medical, financial, and social programs and resources for veterans to assist living independently in the community.
 - <http://www.salem.va.gov>
 - 1-888-982-2463 (Salem VA Medical Center and Hotline)
 - 434-316-5000 (Lynchburg Community Based Outpatient Clinic)

- **Meals on Wheels, Inc.:** Delivers hot meals daily for a fee. Not connected with the CVAAA. Will deliver to limited parts of Campbell County that are close to the city limits.
 - <http://www.mealsonwheelslynchburg.org>
 - 434-847-0796

Military Support

Military One Source

1-800-342-9647

www.militaryonesource.com

- Education
- Relocation
- Parenting
- Stress

Veterans Affairs Vet Center

www.vetcenter.va.gov

Veterans Suicide Prevention Hotline

1-800-273-TALK (8255)

www.suicidepreventionlifeline.org

ASSISTED LIVING FACILITIES

AUTUMN CARE OF ALTAVISTA 1317 Lola Avenue Altavista, VA 24517	434-369-6651
BABCOCK MANOR, INC. 4154 Pumping Station Road Appomattox, VA 24522	434-352-8686
CARRIAGE HILL RETIREMENT CENTER 1203 Roundtree Drive Bedford, VA 24523	540-586-5982
ELKS NATIONAL HOME 931 Ashland Avenue Bedford, VA 24523	540-586-8232 – Veterans Only
GRACE LODGE 1503 Grace Street Lynchburg, VA 24504	434-528-0969
HERITAGE GREEN 201 Lillian Lane Lynchburg, VA 24502	434-385-6077 – Private Pay Only
HERITAGE GREE/DAYBREAK Alzheimer’s Unit 200 Lillian Lane Lynchburg, VA 24502	434-385-5102 – Private Pay Only
JOHNSON’S SENIOR CENTER Amherst 3 P. O. Box 989 Amherst, VA 24521	434-946-2799 434-946-2770 Bldg. 1 434-946-9288
JOHNSON’S SENIOR CENTER Meridian House P. O. Box 9 Roseland, VA 22967	434-277-5939

PINEVIEW MANOR 4471 Salem Road Spout Spring, VA 24593	434-352-8282
ODD FELLOWS HOME OF VIRGINIA 600 Elmwood Avenue Lynchburg, VA 24503	434-845-1261
OAK GROVE LODGE Robin Turner P. O. Box 340 Chatham, VA 24531	434-432-0513
THE OAKS 2249 Murrell Road Lynchburg, VA 24501	434-846-6611 – Private Pay Only
RUNK & PRATT 20212 Leesville Road Lynchburg, VA 24502	434-237-7809
RUNK & PRATT 115 Retirement Drive Hardy, VA 24101	434-385-8506 - Private Pay Only
SLAGLE HOME Lucy Slagle, Administrator 3209 Memorial Avenue Lynchburg, VA 24501	434-845-1636
WESTMINISTER CANTERBURY 501 VES Road Lynchburg, VA 24503	434-386-3500 – Private Pay Only
WILLIAMS HOME 1201 Langhorne Road Lynchburg, VA 24503	434-384-8282 – Private Pay Only

Personal Care Agencies

Provision of this list does not imply recommendation of any listed agency.

A+ Qualified Care	434-846-1960
AmeriCare Plus	540-587-4073
Carillion Private Duty	540-587-2929 (Bedford County)
Community Sitters	434-384-2806
Comprehensive Home Care	434-581-3245 (Nelson, Buckingham)
Elite Care Services	434-846-1514
Generation Solutions	434-455-6500
Gentle Hands Home Care	434-376-9019
Hallmark	800-422-1842 (Pittsylvania County)
Heavenly Angels	434-299-6211
Health Care Services	434-455-2131
Helping Hands	434-846-7407
Home Instead	434-385-0321/866-462-0810
Home Recovery	800-832-7144
Home Remedy	434-315-4768
Interim	434-836-4686
Peace Haven Personal Care Services	434-432-8558
Personal Home Care	434-384-2412
Prince Charles Home Care Agency LLC	434-565-2333
Pro-Careers	434-832-0553

Team Nurse

434-582-4755

434-656-6000 (Pittsylvania County)

NURSING HOME IN LYNCHBURG & AREA

Avante @ Lynchburg

2081 Langhorne Road
Lynchburg, VA 24501
434-846-8437

Grace Lodge

1503 Grace Street
Lynchburg, VA 24504
434-528-0969

Lynchburg Health and Rehab. Center

5615 Seminole Avenue
Lynchburg, VA 24502
434-239-2657

The Carrington

2406 Atherholt Road
Lynchburg, VA 24501
434-846-3200

Guggenheimer

1902 Grace Street
Lynchburg, VA 24504
434-947-5100

Medical Care Center

2200 Landover Place
Lynchburg, VA 24501
434-846-4626

Summit

1300 Enterprise Drive
Lynchburg, VA 24502
434-845-6045

Appomattox Health Care Center

215 Evergreen Avenue
Appomattox, VA 24522
434-352-7658

Autumn Care of Altavista

1317 Lola Avenue
Altavista, VA 24517
434-369-6651

Gretna Health Care

595 Baden Drive
Gretna, VA 24557
434-656-1206

Heritage Hall of Brookneal

633 Cook Avenue
Brookneal, VA 24528
434-376-3717

Fairmont Crossing

173 Brockman Park Drive
Amherst, VA 24521
434-946-2850

Oakwood Manor

1613 Oakwood Street
Bedford, VA 24523
540-586-2441

Bedford Co. Nursing Home

1229 County Farm Road
Bedford, VA 24523
540-586-7658

Westminster-Canterbury

501 V.E.S. Road
Lynchburg, VA 24503
434-386-3500

Discount Phone Service

Sprint: Lifeline and Link-up Programs
866-827-3290
888-408-3306
www.sprint.com

Nextel: Lifeline and Link-up Programs
888-566-6411
888-408-3306
www.sprint.com

Assurance Wireless (Virgin Mobile):
888-898-4888
www.assuracewireless.com

Safe Link:
800-723-3546
www.safelink.com

Link Up:
888-641-8722
www.lifelinesupport.org

Verizon Lifeline:
800-924-0585
www.verizonwireless.com/lifeline

Medicaid Transportation (Ride Assist)

You can make a reservation on this website or call the NEMT reservation line at 1-866-386-8331 at least five (5) business days prior to the scheduled medical appointment. (Verifiable urgent trips, like a follow-up appointment or sudden, non-life threatening illness, may be reserved with less than five (5) business days' notice.) Please have your Medicaid ID number and the necessary appointment information ready.

What if I need to go to the pharmacy after my medical appointment?

If you usually go to the pharmacy after your medical appointment, please request the trip to the pharmacy at the same time you make your transportation reservation to your medical appointment. If you find out at the medical appointment you need to go to the pharmacy, you must contact LogistiCare immediately at 1-866-386-8331. Request that a pharmacy stop be added to your return trip. You will need to give the name and address of your pharmacy.

How is the type of transport determined?

LogistiCare will ask you about your health condition and physical limitations in determining the most appropriate type of transportation.

How much notice is needed to make a reservation?

You will need the following information to complete the reservation:

- 1 Member's full name
- 2 Member's 12 digit Medicaid number
- 3 Street address of the residence or specific building name such as "701 3rd Street, ABC Apartments, #303" where the member is to be picked up
- 4 Street address of the specific destination where the member appointment will occur such as University Hospital, Jefferson Building, 1200 N 4th Street, Room 711
- 5 Transportation reservations may be taken with less than a 5 day notice if they are of an urgent nature, which will be verified with the physician's office

What is an Urgent trip?

Urgent reservations are defined as a trip to treat a sudden illness or other medical condition that is not life threatening but the member's doctor or other healthcare professional wants to see the member in less than a five (5) day notice. For example, a baby wakes up with a serious cold or an adult has an infection. Urgent care reservations are not for routine appointments or appointments where the member failed to notify LogistiCare to arrange transportation.

Does LogisticCare contact doctors, facilities, or agencies to verify appointments?

Yes, all Medicaid paid services are subject to verification or service authorization prior to transport.

What if the member has a request for an emergency trip?

Emergency ambulance trips are **not** arranged through LogistiCare. If an emergency ambulance trip is needed, 9-1-1 should be called.

What are examples of emergencies?

Examples are sudden life threatening medical situations, significant trauma, comas, shock, uncontrolled bleeding, respiratory distress, poisoning, drug overdose and any situation where immediate medical treatment is necessary.

If I have scheduled transportation and the appointment has been cancelled or I have decided not to attend, what should I do?

To cancel a trip, notify LogistiCare immediately by calling the “Ride Assist” line for your area. The number to the “Ride Assist” line is listed below. If you do not cancel the trip early enough, the provider will not be paid for the trip. However, the transportation provider can file a “Rider No-Show” complaint against you if you did not cancel.

What should I do when transportation has been scheduled and no transportation provider arrives to transport the member to the medical appointment?

A member’s transportation becomes “late” 15 minutes after the scheduled pickup time. Call the appropriate “Ride Assist” line and file a “Provider Late” complaint. Ride Assist can call the provider about the delay or try to find another provider for your trip.

What is the “Ride Assist” phone number for my area?

The “Ride Assist” phone number is listed below:

Virginia Medicaid	Region 1	Norton	866-246-9979
Virginia Medicaid	Region 2	Forest	866-586-0255
Virginia Medicaid	Region 3	Richmond	800-742-9758
Virginia Medicaid	Region 4	Norfolk	866-966-3326
Virginia Medicaid	Region 5/6	Charlottesville	866-973-3310
Virginia Medicaid	Region 7	Herndon	866-707-3761